

# YES, WE ARE OPEN!

**We are and will continue to book all wellness, injury, illness, and surgical appointments.**

Please refer to our handout and social media posts detailing safety and sanitation protocols we follow to protect you and your pets while in the hospital:

<http://facebook.com/sevethospital>

<http://www.southeastveterinaryhospital.com>



*Southeast Veterinary Hospital is committed to the health and wellbeing of our patients, clients, team members, and the entire North Florida community. By working together, we hope to lessen the impact COVID-19 will have on you and your pets while we maintain our commitment to staying open and available for any wellness, injury, or illness care your pets need during this time.*

## **WANT TO LESSEN YOUR CHANCES OF EXPOSURE?**

- **If you feel sick, are sick, or have been exposed to someone who is sick and your pet does not need immediate care**, please contact the office to reschedule your pet's appointment. We will gladly help you find a new appointment time and there will *never* be a charge for rescheduling!
- **If you are ill, have been exposed to illness, or are otherwise looking to minimize your time in public spaces, take advantage of a drop off appointment!**
  - We are happy to coordinate a drop off time for your pet and conduct all business over the phone or from the safety of the parking lot (including discharge and checkout!). We can even email you a copy of your receipt.
  - Upon arrival for both drop off and pick up, please remain in your car and call the front desk to check in. We will send your nurse out to meet you in the parking lot as soon as they are available. The nurse will fill out all paperwork for you and will gladly transport your pet from the car to the hospital and vice versa.
    - ***Please ensure that all pets being dropped off are safely secured in carriers or with collars/harnesses and leashes!***
- Take advantage of our Vetsource online pharmacy for all your pets' prescription food and medication.
  - Go to [southeastveterinaryhospital.com](http://southeastveterinaryhospital.com) and click ONLINE STORE in the menu.
    - Need help? Give us a call! We can help place orders over the phone.
  - Remember to have *at least* 2 weeks of chronic medications and food on hand for your pets. Online pharmacies are currently experiencing increased demand and are shipping as quickly as possible. 2 additional weeks will ensure you have plenty of overlap between ordering and receiving your prescriptions.

***As always, if you have any questions or concerns, please contact our front desk at 904-823-1270 or email us at [sevethospital@gmail.com](mailto:sevethospital@gmail.com).***

***Stay healthy!***